PTO/SB/31 (10-08)

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NOTICE OF ARREST FROM THE EVALUATION TO		Docket Number (Optional)		
NOTICE OF APPEAL FROM THE EXAMINER TO THE BOARD OF PATENT APPEALS AND INTERFERENCES		G04.014		
I hereby certify that this correspondence is being facsimile transmitted	In re Application of			
to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to	Thomas Tyson Lowery			
"Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-	Application Number		Filed	
1450" [37 CFR 1.8(a)] on	10/061,12	9	11/13/2001	
Signature	For Method and Apparatus for Facilitating Communication Regarding a Customer			
	Art Unit		Examiner	
Typed or printed name	3622		Yehdega Retta	
Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner.				
The fee for this Notice of Appeal is (27 CER 41 20/b)(1))			540.00	
The fee for this Notice of Appeal is (37 CFR 41.20(b)(1))			\$	
Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced by half, and the resulting fee is:				
A check in the amount of the fee is enclosed.				
Payment by credit card. Form PTO-2038 is attached paid via EFS.				
The Director has already been authorized to charge fees in this application to a Deposit Account.				
The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No.				
A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed.				
WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.				
I am the				
applicant/inventor.	/Mark	Steinberg/		
assignee of record of the entire interest.		Signature		
See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed.	Mark Steinberg			
(Form PTO/SB/96)	Typed or printed name			
attorney or agent of record. Registration number	(203) 972-0006, ext. 1014			
		Telephone number		
attorney or agent acting under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34. 40,829	November 10, 2008			
regulation from a companies of OTY 1.54.		Date		
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required.				
Submit multiple forms if more than one signature is required, see below*.				
Total of forms are submitted.				

This collection of information is recuired by 20 CFF.41.31. The information is required to obtain or retain a benefit by the public which is to fit and by the USPTO to process) an application. Confidentially is governed by 8 U.Sc. 122 and 27 CFF.11.11. 14 and 416. This condection is estimated to late 2 Eminists of complete, including pathering, proparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of there you require to complete this form and/or suggestions for reducing this burden, should be sent to the fiftermation Office. U.S. Petent and Trademark Office, U.S. Department of Commence, P.O. Box 1409, Alexandria, VA 2231-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1409, Alexandria, VA 2231-1450.

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The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

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- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record
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- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a noutine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.